

HOUSE RULES FOR GUESTS USING WELLNESS

Entering the Wellness area visitors agree to abide by the rules below and accept the same:

1. The price list of the Wellness service is located at the reception of the resort
2. Plitvice Holiday Resort is not responsible for your belongings stored neither in the wardrobe, nor for lost things and items during the use of the Wellness
3. Visitors need to have appropriate footwear for the Wellness area and can bring their own towel
4. Plitvice Holiday Resort is not responsible for possible health problems or injuries caused within the Wellness. Any new or inexperienced visitor can ask at the reception for the necessary advice.
5. It is not allowed:
 - Entering and consuming food and drinks in the Wellness area
 - Smoking in the Wellness area
 - Introduction and use of any drugs, stimulants and illicit drugs
6. Please also:
 - Respect the privacy and intimacy of others. Peace is a basic condition for a pleasant time spent in the Wellness
 - Close the door when entering/leaving the area. Take care to maintain the cleanliness and tidiness of the space in which you are staying
 - Allow the resort staff to enter and check the saunas when needed
7. Plitvice Holiday Resort reserves the right to prohibit the entry of individuals for misconduct. We also reserve the right to remove from the premises persons who do not comply with the above rules and warnings without a refund. Individuals may also be permanently denied the right to use Wellness services

Note - You use all the premises and facilities of the Wellness at your own risk, and in case of damage to the equipment or facility of the Wellness, you are obliged to pay the equivalent of the damage at the reception.

Thank you for your understanding. With all wishes, questions or necessary information, feel free to contact our staff at 047/784192 or send them to email: info@plitvice.com

Plitvice Holiday Resort wishes you a pleasant stay in our Wellness!

HOUSE RULES FOR GUESTS USING SAUNAS – SPA AREA

When using the Spa Zone, visitors agree to abide by and accept the rules below:

1. Mandatory shower before using the sauna and hot tub
2. In saunas, be sure to use towels and a bathrobe
3. Enter the saunas quickly. Close the sauna door quickly so that cold air does not enter the sauna. In the Finnish sauna, sit on a bench, where there is free space. Place a towel under all parts of the body and feet. If there is enough space, you can stretch your legs or lie on your back
4. Follow the prescribed rules for using saunas. When you visit saunas for the first time, contact our staff to explain the rules of conduct and procedures for use
5. Before entering the sauna please remove your footwear and leave it in front of the sauna
6. In the Finnish sauna you can occasionally move to lower or higher benches, if you do not feel comfortable due to higher or lower temperature
7. You pour the stove in the Finnish sauna yourself, please take into account that other people are with you in the sauna
8. After leaving the sauna, take a shower first. You also need to take a shower before entering the hot tub. Everyone present will feel better, and this is required by the rules of hygiene
9. Get enough and intense rest between sauna uses. When in an area outside the sauna, wrap yourself in a towel or bathrobe
10. Do not enter the sauna if you have consumed alcohol before

Note - Use of all wellness facilities at your own risk

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Plitvice Holiday Resort wishes you a pleasant stay!

HOUSE RULES FOR GUESTS USING A HOT TUB

When using the hot tub, visitors undertake to follow the following rules of conduct:

1. The use of a hot tub is allowed for people in bathing suits (bathing in underwear, T-shirts, etc. is not allowed)
2. Mandatory shower before entering the whirlpool tub
3. Before using the hot tub, it is obligatory to wash off all oils, creams or make-up
4. Users with open and infected wounds or infectious skin diseases must not enter the hot tub
5. It is not allowed to jump into the hot tub
6. It is not appropriate to make noise and use musical instruments while using the Wellness service
7. Plitvice Holiday Resort does not bear any responsibility for the money and other valuables of the guests
8. If during or after the use of the Wellness the damage caused to the premises or equipment of the Wellness is determined, the service user bears full material and financial responsibility for the damage caused.
9. Guests who do not behave appropriately and do not follow the prescribed rules of conduct will be denied the opportunity to continue using the Wellness
10. It is forbidden to use electrical devices near the hot tub
11. Do not use the hot tub if the nozzles or connecting elements of the tub have disappeared or been damaged.
12. It is not allowed to use the hot tub for children without the supervision of an adult
13. The water in the whirlpool should not exceed 40 ° C (temperature between 38 and 40 ° C is considered safe for adults and healthy people)
14. Pregnant women should not use the hot tub without consulting a doctor



15. By using alcohol, narcotics, drugs and medical preparations, you run the risk of drowning
16. People with illness or suffering from heart disease, high or low blood pressure, blood circulation problems or diabetes should consult a doctor before using a hot tub
17. If you are using medication for chronic diseases or acute conditions, consult a doctor before using a hot tub
18. Some medicines can cause fainting, changes in blood pressure or heart rate and therefore pose a risk of drowning
19. Do not use the hot tub immediately after strenuous exercise

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