

CERTIFICATE

DEKRA Automotiv d.o.o. herewith confirms that we verified the implementation of good practices of the World Health Organization (WHO) guideline for COVID-19 prevention, and local requirement from the Croatian institute for public health in the following facility:

Plitvice Resort, Rotokor d.o.o.

Grabovac 102

47245 Rakovica

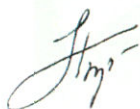
DEKRA Standard Trusted Facility

We verified the implementation of the following topics by an assessment carried out on the 19th November 2020:

- Implementation of prevention measures
- Information and communication of staff and guests
- Prevention measures implementation in the following areas:
 - Reception desks
 - Technical and maintenance services
 - Restaurants, breakfast and dining rooms, bars
 - Cleaning and Housekeeping
 - Recreational areas for children
- Handling COVID-19 cases in hotels and tourism accommodation establishments
- Suppliers and service providers control
- Specific Measures applicable to sector

Zagreb, 19th of November 2020

Krunoslav Hrupec,
Managing director



DEKRA Automotiv d.o.o.

Filip Krivak,
Head of audit projects

